ATBONLINE™ BUSINESS Customer User Guide - Positive Pay



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WHAT YOU NEED TO KNOW ABOUT POSITIVE PAY

Positive pay allows you to manage your cheque payables efficiently and effectively. It includes fraud prevention options and reconciliation reporting to suit your business banking needs.

To use positive pay, you provide ATB with a list of your cheques whenever your company does a routine cheque run. This issue data (file import or manually entered in ATB Online) must include the account number, serial number, amount, date, and payee details for each cheque. When cheques are presented for clearing through ATB's clearing processor, ATB will validate the information (account number, serial number, amount, and date) on the cleared cheque against the issue data that you have provided. If there are any inconsistencies (exception items), ATB will present this information to you so that you can decide whether to pay or return the cheque.

Optional Features

Critical Value

In addition to validating your cheques as described above, ATB can optionally present to you any cheques above a pre-set critical amount that you define. For example, if you want to be notified each morning of cheques over the amount of \$10,000 that have cleared your account, ATB Online can automatically present these in your list of items for review. These cheques appear as exception items, and you make decisions about them just as you would any other exception item.

Negative Pay

Negative pay is a variation on positive pay in which each morning ATB automatically sends you a list of all cheques that have cleared your account. With this service, you do not send us an electronic list of cheque data. All cheques presented for clearing are considered exception items and are presented to you for decisions. Please speak with your relationship manager to determine whether this is a suitable option for you.

Default Disposition

A default disposition is a standing order with ATB to either pay or return all exception items in your absence. This safeguard ensures that your exception items are dealt with promptly even if you are unable to log in to ATB Online.

Your default disposition—either Pay or Return—is set in ATB's system when your account is set up. If you do not make a decision on your exception item(s) before the daily cut-off time of 11 A.M. Mountain Standard Time, we will either Pay or Return the cheque(s), based on your default disposition.

Encoding Errors

In Canada, clearing cheques still involves manual handling, and with millions of cheques clearing each night, there may be errors. An encoding error occurs when the dollar amount recorded to the cheque doesn't match the actual amount written on the cheque. If you notice an encoding error, contact us so we can correct it.

Errors under \$20.00

If we discover an encoding error under \$20.00, we will automatically post the difference to your account. If you notice an encoding error under \$20.00 before we do, simply provide a copy of the cheque (front and back) to your branch, account representative, or help desk for correction. ATB will correct the amount posted to your account. The original cheque status will remain as paid.



Errors over \$20.00

If we discover an encoding error over \$20.00, the cheque will appear in your list of exception items as an amount mismatch. If you see an amount mismatch in your list of items for review, or if you notice an encoding error over \$20.00, contact your branch, account representative, or help desk for instructions on returning the cheque to ATB for correction.





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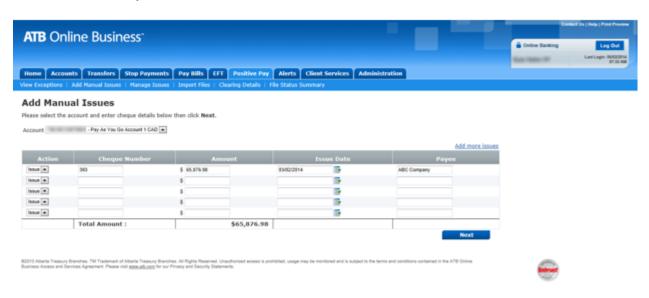
USER PROCEDURES

Adding Issue Data

You can either enter cheque issue data into ATB Online manually or import the data in a file.

Enter Issue Data Manually

1. On the Positive Pay tab menu, click Add Manual Issues.



- 2. Select the account for which you want to enter the issue data.
- 3. Enter the cheque number, amount, issue date, and payee.
- 4. To add more rows, click **Add more issues**.
- 5. Click **Next** to go to the **Verify Manual Issues** page.



6. Review the details of the issues, and then click **Submit** to send the issues to ATB. There will be a message stating the Issues have been added.



Import Issue Data

You can import issue data directly into ATB Online Business in a comma-separated value (CSV) file. A CSV file is a text file that uses commas to separate or delimit information fields. One CSV file can contain data for multiple accounts. Issue files contain all of the same details as manually entered cheque data. Importing an issue file into ATB Online immediately updates ATB's master table of issue data.

To import an issue file into ATB Online, the information within the file must follow a particular order and format. See **Appendix A** for a detailed outline of the formats for various types of CSV files in ATB Online (issue files, exception files, decision files, and so forth).

These files can be created through your accounting software (so long as your software allows for this function), or through a program such as notepad (please view the specific software instruction on how to perform this function). Once created, the files can be uploaded into the ATB Online Business Platform.

- 1. On the **Positive Pay** tab menu, click **Import Files**.
- 2. Click Issue File.
- If your file was created with a header and trailer record, select the Header/Trailer Record Present check box.
 - A CSV File with Header/Trailer and Detail records might contain the following information:

PPIF,110504

00769,123456741,321,120000,110504,ABC Company,I

PPIF,1,120000

The same file without the Header/Trailer records would look like this:

00769,123456741,321,120000,110504,ABC Company,I

4. Click **Browse** and browse to the file you want to import.





5. Click Import.

- If the import was successful, you will see a confirmation message prompting you to check the file status summary screen.
- A successful Import may still have issues in the file. Please check the file status summary.



1. On the Positive Pay tab menu, click File Status Summary.



- 2. Enter the details of the imported file you want to check the status of, and then click Search.
- 3. Do one of the following:
 - If the status is **Import Successful** and you want to view or download your issue data, proceed to the **Manage Issues** tab.
 - If the status is **Import Failed** or **Failed Unidentified Format**, go back to your original file, compare it to the formats in **Appendix A** to identify and correct the errors, and import the file again.



• If the status is **Importing**, refresh the page to display the file status.

Managing Issued Cheques

View and Download Issued Cheques

View and download outstanding, voided, or stopped cheques to transfer the details of these items to your accounting software.

- 1. On the Positive Pay tab menu, click Manage Issues.
- 2. Enter the details of the issues you want to view and click **Search**.



- 3. To download the details of the search, click **Download**.
- 4. Do one of the following:
 - Click **Open** to open the issue file in a separate window.



• Click **Save** to save the issue file to your computer.

Modify an Issued Cheque

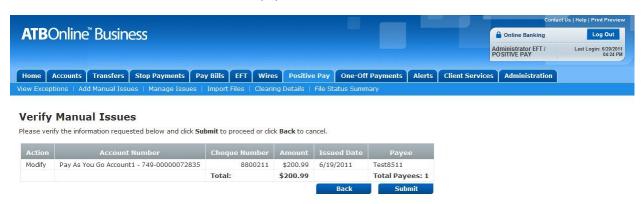
- 1. On the Positive Pay tab menu, click Manage Issues.
- 2. Select the account you want to display the issues for.



3. In the **Actions** column to the right of the cheque you want to change, click **Modify** to go to the **Modify Issues** page.



5. Enter the new amount, issue date, and/or payee, and then click **Next**.



- 6. Review the changes and click **Submit** to continue.
 - You will see a message confirming that your request was successful.

Note: You can also modify an outstanding cheque by changing the transaction code in the issue file and importing the file into ATB Online. For information on the transaction code, see the issue file layout in **Appendix A**. For details on importing a file, see the earlier "Import Issue Data" procedure.

Void or Stop Payment on an Issued Cheque

- 1. On the **Positive Pay** tab menu, click **Manage Issues**.
- 2. Select the account you want to display the issues for.
- 3. In the **Actions** column to the right of the cheque you want to change, click **Void** or **Stop**, as appropriate.
- 4. When you have finished click **Submit**

Note: You can also void or stop payment on an outstanding cheque by changing the transaction code in the issue file and importing the file into ATB Online. For information on the transaction code, see the issue file layout in **Appendix A**. For details on importing a file, see the earlier "Import Issue Data" procedure.



Managing Positive Pay Exceptions

The **View Exceptions** page on the **Positive Pay** tab displays cheques that do not match issue data that you provided to ATB. These unmatched cheques are called exception items and will appear in ATB Online by 6 A.M Mountain Standard Time on normal business days. If you do not make decisions on these exception items before 11 A.M. Mountain Standard Time, your default disposition will be applied. If your role entitlement requires an additional approval, you must ensure that the secondary approval is also made before 11 A.M. Mountain Standard Time; otherwise, your default disposition will be applied.

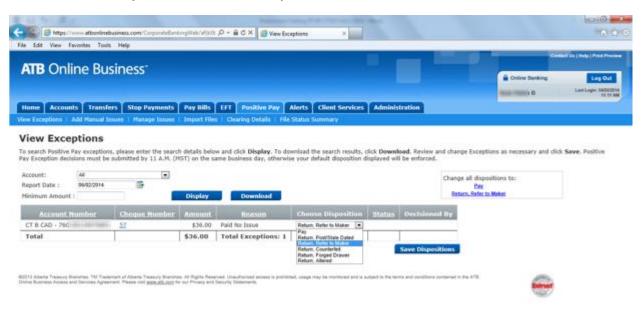
Possible reasons for an exception are:

- PNI = paid no issue: items for which ATB did not receive any issue data; serial number mismatches; postdated or stale-dated cheques
- AMM = amount mismatch: discrepancies between cheque and issue data; previously paid serial numbers
- DPI = duplicate item: duplicate cheques that have been presented for clearing
- ECV = exceeds critical value: cheques that exceed the limit you specified (optional service)
- NPP = negative pay (optional service)

Note: To identify exceptions, positive pay compares cheques presented for clearing against your cheque issue data. If you do not submit any issue data, all cheques will come back to you as "paid no issue" exception items.

Make a Decision Manually

1. On the **Positive Pay** tab menu, click **View Exceptions**.



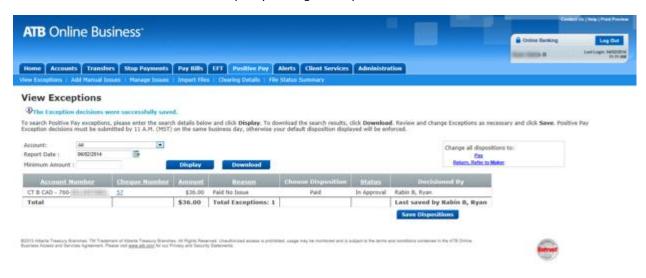
- To view an image of the front and back of a cheque, click the cheque number.
- 2. In the **Choose Disposition** column, select the appropriate action for each cheque.



There are several options for a return, with different reasons. Be sure to choose the one that describes your reason for the return.

3. Click Save Dispositions.

Note: You can make changes to saved dispositions before 11 A.M. Mountain Standard Time.
 After that time, the View Exceptions screen no longer displays the Choose Disposition column.
 You can still view a cheque by clicking its cheque number.



Import a Decision File

You can import decision data directly into ATB Online Business in a comma-separated value (CSV) file. A CSV file is a text file that uses commas to separate or delimit information fields. One CSV file can contain data for multiple accounts. Decision files contain all of the same details as a manually entered decision. However, importing a decision file bypasses the usual approval process, so imported decisions are applied with no additional approval required.

When you import an issue file into ATB Online, the information within the file must follow a particular order and format. See **Appendix A** for a detailed outline of the layouts for various types of CSV files in ATB Online (issue files, exception files, decision files, and so forth).

These files can be created through your accounting software (so long as your software allows for this function), or through a program such as notepad (please view the specific software instruction on how to perform this function).

1. On the Positive Pay tab menu, click Import Files.



- 2. Click Decision File.
- 3. If your file was created with a header and trailer record, select the **Header/Trailer Record Present** check box.

A CSV File with Header/Trailer and Detail records might contain the following information:

PPDF,110504

00769,123456741,321,120000,110504,ABC Company,PAY

PPDF,1,120000

The same file without the Header/Trailer records would look like this:

00769,123456741,321,120000,110504,ABC Company,PAY

4. Click **Browse** and browse to the file you want to import.



- 5. Click Import.
 - If the import was successful, you will see a confirmation message prompting you to check the file status summary.





1. On the Positive Pay tab menu, click File Status Summary.



- 2. Enter the details of the imported file you want to check the status of, and then click **Search**.
- 3. Do one of the following:
 - If the status is **Import Successful** and you want to view or download your issue data, proceed to the **Manage Issues** tab.
 - If the status is **Import Failed** or **Failed Unidentified Format**, go back to your original file, compare it to the formats in **Appendix A** to identify and correct the errors, and import the file again.
 - If the status is **Importing**, refresh the page to display the file status.

Viewing and Downloading Cleared Cheques

View and download positive pay cheques that have been paid or returned to transfer the details of these cheques to your accounting software.

1. On the Positive Pay tab menu, click **Clearing Details**.



2. Enter the details of the cleared cheques you want to view and click **Search**.



- 3. To download the details of the search, click **Download**.
- 4. Do one of the following:
 - Click **Open** to open the clearing details file in a separate window.





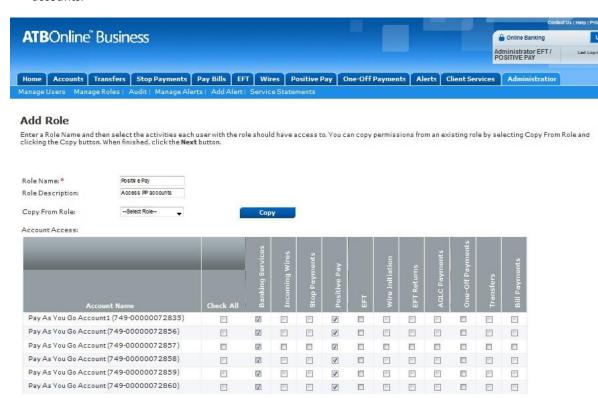
• Click **Save** to save the clearing details file to your computer.

ADMINISTRATOR PROCEDURES

Authorizing a Role for Positive Pay

Note: For instructions on creating a role, see the Administrator User Guide. Once you have created a role, you can allow that role to complete positive pay transactions.

- 1. On the **Administration** tab menu, click **Manage Roles**.
- 2. Click the role you want to authorize for positive pay.
- 3. In the **Account Access** table, select the **Banking Services** and **Positive Pay** check boxes for the appropriate accounts.



4. Click **Next** to go to the **Role Details** screen.



	Contact Us Help Print Preview
ATB Online [®] Business	☐ Online Banking Log Out
	Administrator EFT / Last Login: 6/20/2011 POSITIVE PAY 03:38 PM
Home Accounts Transfers Stop Payments Pay Bills EFT Wires Positive Pay One-Off Payments Alerts Client Service	s Administration
Manage Users Manage Roles Audit Manage Alerts Add Alert Service Statements	
Role Details	
Assign specific account permissions and transaction limits for each activity be the role name identified. When finished, click Save Role. To re	turn to the previous page
without making changes, click Back .	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3
Role Name: Positive Pay	
Role Description: Access PP accounts	
Failure to specify a limit means no limit. If you require every transaction to be approved, enter a \$0 limit.	
Positive Pay:	
☑ Approve Positive Pay Dispositions	
☑ Import Dispositions	
Transaction Type Dispositions Approval	
Positive Pay No Approval Required ▼	
Back Save Role	

5. (Optional) To allow this role to approve decisions made by another user, select the **Approve Positive Pay Dispositions** check box.

Note: A user cannot approve their own decisions, so selecting this check box does not necessarily mean that a user can make decisions without approval. (You will define this role's approval requirements in step 8.)

6. (Optional) To allow this role to import decision files into ATB Online, select the **Import Dispositions** check box.

Note: Importing a decision file bypasses the usual approval process, so imported decisions stand with no additional approval required.

- 7. (Optional) To allow this role to make decisions manually on exception items, select the **Dispositions** check box.
- 8. In the **Approval** list, select one of the following options:
 - No Approval Required Decisions initiated by this role do not require any additional approvals.
 - **Single Approval Required** Decisions initiated by this role require approval by one additional user with approval entitlement.
 - **Dual Approval Required** Decisions initiated by this role require approval by two additional users with approval entitlement.
 - **Deny** This role cannot make decisions.
- 9. Click Save Role.



CONTACT

For more information on positive pay, please contact us:

- Corporate Financial Services customers, call I-877-363-4855.
- Independent Business & Agriculture customers, call I-866-282-4932.

ATB Financiar

APPENDIX A: POSITIVE PAY CSV FILE LAYOUTS

Issue File Layout

	Sue riie i							
He	Header Record *							
#	Name	Format	Maximum Length	Notes				
1	Record Identifier	AN	4	PPIF (positive pay issue file) (case-sensitive)				
2	File Creation	N	6	YYMMDD				
	Date							
De	tail Record							
#	Name	Format	Maximum Length	Notes				
1	Account Transit	N	5	Five-digit branch transit number (leading zero is required)				
2	Account Number	AN	16	Bank account number (leading zeros are not required)				
3	Serial Number	N	10	Must not be blanks (leading zeros are not required)				
4	Amount	N	11	Two implied decimal places (leading zeros are not required)				
5	Date	AN	6	YYMMDD (cheque issue date)				
6	Payee Detail	AN	30	Name of payee (mandatory field)				
7	Transaction Code	AN	1	Possible values (case-sensitive): I = issue, V = void, M = modify, S = stop (must create issue item before using void, modify, or stop)				
Tra	ailer Record *							
#	Name	Format	Maximum Length	Notes				
1	Record Type	AN	4	PPIF (positive pay issue file) (case-sensitive)				
2	Total Item Count	N	9	Total number of detail records in the file (leading zeros are not required)				
3	Total Item Amount	N	13	Total dollar value of all detail records in the file (two implied decimal places; leading zeros are not required)				

^{*}Once the information is saved as a comma-separated value file, please remove the additional commas after both the File Creation Date and the Total Item Amount records.



Exception File Layout

	ader Record	ne Lay	out	
#	Name	Format	Maximum Length	Notes
1	Record Identifier	AN	4	PPEX (positive pay exception file) (case-sensitive)
2	File Creation Date	N	6	YYMMDD
De	tail Record			
#	Name	Format	Maximum Length	Notes
1	Account Transit	N	5	Five-digit branch transit number
2	Account Number	AN	16	Bank account number
3	Serial Number	N	10	
4	Amount	N	11	Two implied decimal places
5	Presentment Date	AN	6	YYMMDD
6	Payee Detail	AN	30	Name of payee (if available)
7	Exception Reason Code	AN	3	Possible value (case-sensitive): PNI = paid no issue (serial number mismatch, postdated or stale-dated item), PMM = payee mismatch, AMM = amount mismatch (includes previously paid serial numbers), DPI = duplicate item, ECV = exceeds critical value, NPP = negative pay
Tra	ailer Record			
#	Name	Format	Maximum Length	Notes
1	Record Type	AN	4	PPEX (positive pay exception file) (case-sensitive)
2	Total Item Count	N	9	Total number of detail records in the file
3	Total Item Amount	N	13	Total dollar value of all detail records in the file. Two implied decimal places.



Decision File Layout

	ader Record *	LE Buy		
#	Name	Format	Maximum Length	Notes
1	Record Identifier	AN	4	PPDF (positive pay decision file) (case-sensitive)
2	File Creation Date	N	6	YYMMDD
De	tail Record			
#	Name	Format	Maximum Length	Notes
1	Account Transit	N	5	Five-digit branch transit number (leading zero is required)
2	Account Number	AN	16	Bank account number (leading zeros are not required)
3	Serial Number	N	10	Must not be blanks (leading zeros are not required)
4	Amount	N	11	Two implied decimal places (leading zeros are not required)
5	Presentment Date	AN	6	YYMMDD
6	Payee Detail	AN	30	Name of payee (optional field)
7	Disposition and Reason Code	AN	3	Possible value (case-sensitive): PAY = pay; RRM = return, refer to maker; RCI = return, counterfeit item; RFI = return, forged drawer; RAI = return, altered item; RSD = return, postdated or stale-dated item
Tra	ailer Record *			
#	Name	Format	Maximum Length	Notes
1	Record Type	AN	4	PPDF (positive pay decision file) (case-sensitive)
2	Total Item Count	N	9	Total number of detail records in the file (leading zeros are not required)
3	Total Item Amount	N	13	Total dollar value of all detail records in the file (two implied decimal places; leading zeros are not required)

^{*}Once the information is saved as a comma-separated value file, please remove the additional commas after both the File Creation Date and the Total Item Amount records.



Manage Issues - Outstanding, Void and Stop File Layout

	ader Record	74.00	o acocarre	inig, void and Stop File Layout
#	Name	Format	Maximum Length	Notes
1	Record Identifier	AN	4	PPMI (manage issues ALL file) (case-sensitive)
2	File Creation Date	N	6	YYMMDD
De	tail Record			
#	Name	Format	Maximum Length	Notes
1	Account Transit	N	5	Five-digit branch transit number (leading zero is required)
2	Account Number	AN	16	Bank account number (leading zeros are not required)
3	Serial Number	N	10	
4	Amount	N	11	Two implied decimal places (leading zeros are not required)
5	Date	AN	6	YYMMDD
6	Payee Detail	AN	30	Name of payee (if available)
7	Transaction Code	AN	1	Possible values (case-sensitive): O = outstanding, V = voided, S = stop
Tra	ailer Record			
#	Name	Format	Maximum Length	Notes
1	Record Type	AN	4	PPMI (manage issues ALL file) (case-sensitive)
2	Total Item Count	N	9	Total number of detail records in the file (leading zeros are not required)
3	Total Item Amount	N	13	Total dollar value of all detail records in the file (two implied decimal places; leading zeros are not required)



Manage Issues - Outstanding (Only) Item File Layout

	ader Record	74.00	- acount	ing (Only) item rue Layout
#	Name	Format	Maximum Length	Notes
1	Record Identifier	AN	4	PPOI (positive pay outstanding items) (case-sensitive)
2	File Creation Date	N	6	YYMMDD
De	tail Record			
#	Name	Format	Maximum Length	Notes
1	Account Transit	N	5	Five-digit branch transit number (leading zero is required)
2	Account Number	AN	16	Bank account number (leading zeros are not required)
3	Serial Number	N	10	
4	Amount	N	11	Two implied decimal places (leading zeros are not required)
5	Issue Date	AN	6	YYMMDD
6	Payee Detail	AN	30	Name of payee (if available)
7	Transaction Code	AN	1	O = outstanding item
Tra	ailer Record			
#	Name	Format	Maximum Length	Notes
1	Record Type	AN	4	PPOI (positive pay outstanding items) (case-sensitive)
2	Total Item Count	N	9	Total number of detail records in the file (leading zeros are not required)
3	Total Item Amount	N	13	Total dollar value of all detail records in the file (two implied decimal places; leading zeros are not required)



Clearing Details - Paid and Returned Items File Layout

100111119 2	Ottails	I did dii	d Returned Items ine Layout
ader Record			
Name	Format	Maximum Length	Notes
Record Identifier	AN	4	PPCD (clearing details ALL file) (case-sensitive)
File Creation Date	N	6	YYMMDD
tail Record			
Name	Format	Maximum Length	Notes
Account Transit	N	5	Five-digit branch transit number (leading zero is required)
Account Number	AN	16	Bank account number (leading zeros are not required)
Serial Number	N	10	
Amount	N	11	Two implied decimal places (leading zeros are not required)
Date	AN	6	YYMMDD
Payee Detail	AN	30	Name of payee (if available)
Transaction Code	AN	1	Possible value are P = paid, R = returned
ailer Record			
Name	Format	Maximum Length	Notes
Record Type	AN	4	PPCD (clearing details ALL file) (case-sensitive)
Total Item Count	N	9	Total number of detail records in the file (leading zeros are not required)
Total Item Amount	N	13	Total dollar value of all detail records in the file (two implied decimal places; leading zeros are not required)
	Record Identifier File Creation Date Stail Record Name Account Transit Account Number Serial Number Amount Date Payee Detail Transaction Code Siler Record Name Record Type Total Item Count Total Item	Record AN Identifier File N Creation Date Stail Record Name Format Account N Transit Account AN Number Serial N Number Amount N Date AN Detail Transaction Code Code Code Code Code Code Code Code	Name Format Record Identifier File Creation Date Stail Record AN Account Transit Account Number Serial Number Amount N Date AN Detail Transaction Code Siler Record Name Format AN



Clearing Details - Paid (Only) Item File Layout

-	clearing betains I aid (only) item the bayout						
He	Header Record						
#	Name	Format	Maximum Length	Notes			
1	Record Identifier	AN	4	PPPI (positive pay paid items) (case-sensitive)			
2	File Creation Date	N	6	YYMMDD			
De	tail Record						
#	Name	Format	Maximum Length	Notes			
1	Account Transit	N	5	Five-digit branch transit number (leading zero is required)			
2	Account Number	AN	16	Bank account number (leading zeros are not required)			
3	Serial Number	N	10				
4	Amount	N	11	Two implied decimal places (leading zeros are not required)			
5	Paid Date	AN	6	YYMMDD			
6	Payee Detail	AN	30	Name of payee (if available)			
7	Transaction Code	AN	1	P = paid item			
Tra	Trailer Record						
#	Name	Format	Maximum Length	Notes			
1	Record Type	AN	4	PPPI (positive pay paid items) (case-sensitive)			



Clearing Details - Returned (Only) Item File Layout

	ader Record		Ttotal II	eu (Omy) item rue Layout
#	Name	Format	Maximum Length	Notes
1	Record Identifier	AN	4	PPRI (Positive Pay Returned Items) (case-sensitive)
2	File Creation Date	N	6	YYMMDD
De	tail Record			
#	Name	Format	Maximum Length	Notes
1	Account Transit	N	5	Five-digit branch transit number (leading zero is required)
2	Account Number	AN	16	Bank account number (leading zeros are not required)
3	Serial Number	N	10	
4	Amount	N	11	Two implied decimal places (leading zeros are not required)
5	Returned Date	AN	6	YYMMDD
6	Payee Detail	AN	30	Name of payee (if available)
7	Transaction Code	AN	1	R = returned item
Tra	ailer Record			
#	Name	Format	Maximum Length	Notes
1	Record Type	AN	4	PPRI (positive pay returned items) (case-sensitive)
2	Total Item Count	N	9	Total number of detail records in the file (leading zeros are not required)
3	Total Item Amount	N	13	Total dollar value of all detail records in the file (two implied decimal places; leading zeros are not required)

