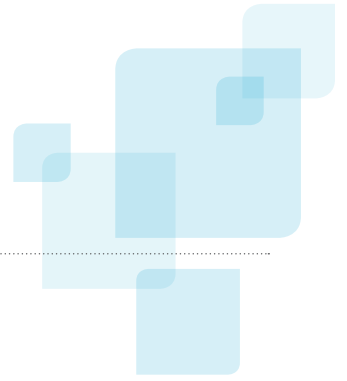


HOW TO CHANGE YOUR TELEPHONE BANKING USER LEVEL



Some of ATB's telephone banking navigation has changed. In our new system, the default user level explains all menus and user prompts. **If you would like shorter menus and prompts, you must change your user level to [Expert](#).**

To change your telephone banking user level, follow these steps:

Touch Tone Key Sequence

1. Call ATB Telephone Banking **1-800-661-9619**
2. At prompt, select **1** for **Touch Tone Service**
3. At prompt, select **1** to **Start Banking**
4. At prompt, **enter your 3-digit branch number**
5. At prompt, **enter your 7-digit Account number**
6. At prompt, enter your **Telephone Banking Password**
7. At prompt, select **6** for **User Profile**
8. At prompt, select **2** for **Change User Level**
9. At prompt, select **2** for **Standard User Level**
 - select **3** for **Expert User Level**
 - select **1** for **User Level Information**